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Performance Management and Teacher Motivation in Secondary Schools in Tororo

District, Uganda

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BU/GS17/EDM1

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University

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Declaration

I, Perpetwa Adukus Asianut, hereby declare that I am the author of this study and that any assistance received in its preparation is fully acknowledged and disclosed. This dissertation is my original work, and to the best of my knowledge, has not been presented, published or submitted for any award in any other university or institution of learning.

Signature...... Date.....

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Approval

This Dissertation titled "Performance Management and Teacher Motivation in Secondary Schools in Tororo District" was written by Perpetwa Adukus Asianut under our guidance and supervision, and meets the requirements set by Busitema University for the award of Master of Educational Leadership and Management. It has been submitted with our approval as the university supervisors.

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Dedication

I dedicate this work to my beloved parents, the late Charles Okurut and Mrs Ann
Okurut for their boundless love and belief in me, and for all the sacrifices they made
towards my education and general wellbeing; to my children Immanuel Kadde and
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List of Acronyms

PM Performance Management

PMS Performance Management Systems

PA Performance Appraisal

PI Performance Indicators

TM Teacher Motivation

Abstract

This study investigated performance management (PM) and teacher motivation (TM) in secondary schools in Tororo District, Uganda. The study, rooted in Locke and Latham's (1968) Goal-Setting Theory, was guided by the following objectives: to establish the levels of performance management and teacher motivation in secondary schools in Tororo District; to examine the relationship between performance management (IV) and teacher motivation (DV), and to discover other factors apart from performance management that influence teacher motivation among secondary school teachers in Tororo district. A cross-sectional survey design was used where both quantitative and qualitative methods of data collection were employed. Ten administrators and 307 teachers selected using purposive and simple random sampling techniques respectively participated in the study. A structured questionnaire was used for collecting information from the teachers while the administrators were interviewed. The results revealed a moderate (M = 34.44, SD = 7.66, Min =13, Max =50) level of performance management and a moderate (M = 36.05, SD = 7.06, Min=15, Max = 49) level of teacher motivation in Tororo District secondary schools. The results also indicated a very strong correlation (r = .765, p < .001) between performance management and teacher motivation in secondary schools in Tororo District. The study concluded that both performance management and teacher motivation levels were moderate, there was a high, positive and statistically significant correlation between performance management and teacher motivation in secondary schools in Tororo. The study recommended that PM practices should be stepped up to improve teacher motivation and that its implementation should be consistent and systematic. It was also recommended that other factors such as teachers' welfare should be enhanced to improve teacher motivation.

Keywords: Performance Management, Motivation, Teacher Motivation.

Chapter One

Introduction

This chapter provides the background to the study, problem statement and study objectives.

Background

World over, organisations that consider their human resource as the core of their business and continuously strive to better the level of their employees' performance tend to be more effective (O'riordan, 2017). Such effectiveness is measured through employee morale, productivity, customer satisfaction, profitability, and marketing effectiveness (Zhao et al., 2012). To achieve effectiveness, organisational performance criteria which enhance employee performance and motivation should be adopted. According to Gungor (2011), a well-motivated and stable workforce that is competent, dedicated, and productive influences employee and organisational performance. In the same vein, Van et al., (2015) posit that the success of any organisation largely depends on its ability to accurately measure the performance of its members, and use these results objectively to optimise them as a vital resource. Thus, it is always worthwhile to keep track of how each member and group is performing to identify any gaps and ensure the overall effective performance of the organisation. However, this should be done in a way that motivates employees.

Franco-Santos and Otley (2018) contend that since organisations are run by people and organisational goals and objectives can only be realised through the workforce, the performance of any organisation is thus highly dependent on the total of its members' performance. The current trend in business is that there is stiff competition and to survive in the marketplace, organisations have to devise means of ensuring continuous peak performance of their employees (Pollitt, 2013). Given that educational institutions are organisations, they are no exception to what happens elsewhere; they must keep track of their employees' performance in their various duties and assignments.

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