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## BAKERY CUSTOMER ORDER AND DELIVERY SYSTEM

CASE STUDY:     BAKE FOR LIFE COMPANY LIMITED TORORO BRANCH

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A FINAL RESEARCH REPORT SUBMITTED TO THE FACULTY OF SCIENCE AND EDUCATION UNDER COMPUTER DEPARTMENT LEADING TO PARTIAL FULFILLMENT OF THE REQUIREMENTS FOR THE AWARD OF BACHELORS DEGREE IOF SCIENCE IN COMPUTER SCIENCE AT BUSITEMA UNIVERSITY.

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23<sup>RD</sup>, JAN, 2023

## DECLARATION

I, **NABWIRE BREND** declare that this project report is the original copy of the research that I conducted during my final year study at Busitema University and this copy has not been submitted anywhere for any course or for any degree award to any other university.

Sign:  date 30<sup>th</sup>- 01-2023

Nabwire Brenda

# APPROVAL

This report has been submitted to my dearly supervisor for examination and approval.

Sign: 

Supervisor: DR. LUKYAMUZI ANDREW

Date: 30<sup>th</sup>- 01-2023

## DEDICATION

I would like to dedicate this report to entire fraternity of Busitema university for the skills imparted in me so as to come up with this great idea, my parents for the tireless efforts in looking for whatever was needed mammy and daddy(Isanin Edinanci, Wangota Charles)there is no one like you. Great thanks goes to all people who extended their valuable guidance and help whenever required for the project which I worked on, may god bless you. And above all I can never fail to thank my caring supervisor DR. Lukyamuzi Andrew you have just been a parent to me thank you for you wisdom, guidance and all the trainings done during this project, may god put his eye of protection allover you

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## ACRONOMS

BCODS: bakery customer order and delivery system

BFLC: Bake for Life Company

Ltd: limited

SSADM: structured system analysis and design

RAD: rapid application development

DTD: dataflow diagram

ERD: Entity relationship diagram

HTML: hypertext markup language

CSS: cascading style sheet

PHP: hypertext preprocessor

RAM: Random Access Memory

UPS: uninterruptible power supply

Uid: user id

I.e.: that is to say

E.g.: for example

## ABSTRACT

Every business' vision is to maximize profits from customers' satisfaction and devotion towards the store by providing more made to order services for the customers. However, it is also easy to lose its possible customers if they do not have sufficient stocks in the store. Thus, this paper presents

A careful study and analysis of an existing manual order and delivery system bake for Life Company limited and aimed at designing a web-based customer order and delivery system in order to increase the efficiency and accuracy of the business operations of the company. A customer order and delivery system is a web-based system aimed at receiving orders from the customers to the supply team of bake for Life Company limited so that products to be produced are to be consumed by the market.

The study was carried out to reduce the problems of over production and less production and loss of order records due to the existing manual system used at the company. An analysis of the existing manual system was done to get a better understanding of the system. Hence, Rapid Application Development (RAD) methodology was used in this research to implement an iterative methodology which is suitable for stand-alone applications that can be updated from time to time as may be required by the web-based system. Testing was done in every phase of the development life cycle to ensure that the new system worked properly.

The system was designed and implemented using PHP programming language and MYSQL for the database. This system designed provides the report of all the orders made and other activities such as product sales, customer's registration among others.

Key words: RAD, PHP, MYSQL, a web-based sales and BCOD system.

# **CHAPTER I: INTRODUCTION, BACKGROUND**

## **1.0 INTRODUCTION: BAKERY CUSTOMER AND ORDER AND DELIVERY SYSTEM**

This chapter presents an overview and the rationale upon which the research outcomes are evaluated. It consists of the following sections: introduction background of the study, problem statement, objectives of the study, significance of the study, scope of the study, etc.

Bakery industry is distributed all over the world and is one of the lucrative businesses (producing wealth or profit) that deals in the production of a number of products namely bread, cakes, buns, mandaz, doughnuts to mention but a few which are common on people's dining tables mainly during breakfast and dinner in both urban and semi-urban communities with ready market. They are enjoyable irrespective of the age, place, and good of it all, caters for both the rich and the poor through the different sizes with the varying prices that are affordable to the poor e.g. mandaz of 200#, 500#etc. they are quite nutritive and easily preserved and the shelf life can be prolonged.

Market for bakery products are all becoming household items which are needed every day, at social events for instance birthdays, weddings, bridal and baby showers, religious events, corporate parties and schools. This market is available throughout the year and countrywide.

Experts say, it is better to diversify into different products such as various types of bread, cakes and pastries. "This means if anyone does not like bread, you will be able to provide them with a pastry or cake," said Ms. Harriet Kibuuka, the proprietor of Harryz Confectionary in Kyaliwajjala.(monitor Monday, August 21, 2017 — updated on January 03, 2021)

## **1.1 BACKGROUND**

Many bakery industries experience bigger losses due to poor estimation of the products to be produced to the market every day simply because the vendors are not sure of the demand for the products that customers may need in the market. And this has costed them so much by

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