

BUSITEMA UNIVERSITY

FACULTY OF MANAGEMENT SCIENCES

**REPORT FOR FIELD ATTACHMENT CARRIED OUT FROM WASH AND WILLS
HOTEL LOCATED IN, MBALE DISTRICT IN EASTERN UGANDA**

ANIRWOTH CHRISTINE- BU/UG/2023/2476



**INDUSTRIAL ATTACHMENT REPORT SUBMITTED TO FACULTY OF
MANAGEMENT SCIENCES AS A PARTIAL FULFILMENT OF THE
REQUIREMENTS FOR THE BACHELOR'S DEGREE OF TOURISM AND TRAVEL
MANAGEMENT IN BUSITEMA UNIVERSITY.**

Aug, 2025

DECLARATION

DECLARATION

I ANIRWOTH CHRISTINE-RU/UG/2023/ declare that all the information in this report is true to the best of my knowledge and effort acquired from my internship and it has not been submitted by anyone to any higher institution for any academic award.

Name..ANIRWOTH..CHRISTINE.....

Signature..  ..

APPROVAL

APPROVAL

This is to satisfy that this report has been prepared and submitted by **ANIRWOTH CHRISTINE** upon completion of my field attachment period at Wash and Willa Hotel located, Mbale district, under the supervision and guidance of my field supervisors and academic supervisor. It meets the academic partial requirements for the under graduate Bachelor's degree in Tourism and Travel Management at Busitema university as approved by:

ACADEMIC SUPERVISOR

Name.....*Kingjony Banda*.....
Signature.....*[Signature]*.....
Date.....*19/08/2025*.....

FIELD SUPERVISOR

Name.....*BIRUMGI JULIUS*.....
Signature.....*[Signature]*.....
Date.....*19/08/2025*.....



DEDICATION

I would like to dedicate this work to my loving and caring parents **Mr. OKUMU WILLIAM** and **Mrs ATIMANGO FLORENCE** for supporting me academically, financially and in all ways from childhood to this higher level of education, i sincerely appreciate them for all the efforts they have placed in for me to be successful. I also thank the Almighty God who gave me strength, wisdom, knowledge, courage, understanding and guidance when writing my report, am so grateful and I pray that He continues being there for me in all conditions.

ACKNOWLEDGEMENT

I thank God the Almighty for guiding and enabling me complete this report. Indeed with God, all things are possible. My heartfelt gratitude goes out to my beloved parents **Mr. OKUMU WILLIAM** and **Mrs .ATIMANGO FLORENCE**

Much thanks go to Busitema University specifically to the Faculty of management sciences for their endless support and their patience with me. I would like to specially thank my Head of Department and lecturer **Mr. Wampande Jowalie** for the academic guidance and kindness offered. Not forgetting , **Mr. Wejuli Joseph**, **Mr. Emojong** and **Mrs. Taaka Hope** for the continued support and the parental love they have rendered to me for this report to be a success.

May the Almighty Lord bless you all.

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LIST OF ACRONYMS/ABBREVIATIONS

WAWH Wash and Wills Hotel

KFP Kitchen and Food Production

F&B Food and Beverage

HRO Human Resource Officer

F/O Front office

HR Human Resources

H/K House Keeping

i.e. That is to say

e.g. For example,

ABSTRACT

The recess term report covers duration of two months activities conducted at Wash and Wills Hotel. Chapter one talks about the introduction to internship program, goals of the internship and the introduction of the company attached to, chapter two mainly talks about the methods and materials used to achieve the internship objectives and goals, chapter three summarize the findings and clear result of the internship being guided by expectations and goals of the internship program. Chapter four talks about the field experience, skills learnt, it's relevancy to the professional growth, weaknesses, strengths, opportunity and threats facing the organization attached to. Chapter five talks about recommendations to the hotel, school on areas of Improvement and finally conclusions of the whole fields training.

1.0 CHAPTER ONE

1.1 Background describing the internship program

An internship is a professional learning experience that offers meaningful, practical work related to a student's field of study or career interest. An internship gives a student the opportunity for career exploration and development and to learn new skills. Ideally, interns spend their time working on relevant projects, learning about the field, making industry connections and developing both hard and soft skills. Internships sometimes even lead to fulltime job offers. Summer internships are typically 40hours a week over 10 to 20 weeks.

An internship is an experiential learning opportunity that offers an invaluable chance for students to network and build crucial professional connections before they even graduate. For some students, it is a stepping-stone to bonus opportunities within the same organisation including a full-time job. However, depending on the position, interns may or may not be paid. Unpaid internships are common especially when the internship counts as academic credit toward graduation.

Since the 1970s universities in development countries started introducing academic departments to promote and enhance the teaching tourism at university level. This arose from a recognition that tourism was significantly taking up a position as the world's single largest industry. This scenario has not changed in any way and instead the 21st century forecasts indicate that there is great potential for continued growth in the tourism sector than other sectors. This is true even in the East African region where Uganda lies. Tourism as a professional academic discipline is not well established in most universities and institutes in developing countries. The situation is worsened by the little fully established tourism in African universities. The department of tourism and hospitality management in future.

Tourism has a well-defined academic community and borrows some concepts and theories from other disciplines to help investigate and explain particular phenomenon and practices of tourism. In the revised tourism programme, we consider a substantial contribution from three disciplinary perspectives necessary for a bachelor of tourism that operates on the knowledge-based platform as indicated below:

Environment and geographical sciences

5.3 REFERENCES

East African Hotel Association

www.wash and will hotel website .com
