

PROCUREMENT PRACTICES, STAKEHOLDER ENGAGEMENT AND PROJECT PERFORMANCE IN LOCAL GOVERNMENTS: A CASE OF SIRONKO DISTRICT

 \mathbf{BY}

WOFUMA GORDEN BU/GS18/MBA/12

wofgorden@gmail.com

0777880254

A RESEARCH DISSERTATION SUBMITTED TO THE DIRECTORATE OF GRADUATE STUDIES, RESEARCH AND INNOVATION IN PARTIAL FULFILLMENT OF THE REQUIREMENT FOR THE AWARD OF MASTERS OF BUSINESS ADMINISTRATION IN PROJECT MANAGEMENT OF BUSITEMA UNIVERSITY

PLAN A

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DECLARATION

I Wofuma Gorden, hereby declare that this dissertation entitled "Procurement Practices,

Stakeholder Engagement and Project Performance" is my novel piece of work, and it has never

been submitted for any award at any institution of higher learning, nor, concurrently being

presented in candidature of any other degree, and that all materials sources used for this thesis

are fully acknowledged.

Signature_____ Date ____

Wofuma Gorden

BU/GS18/MBA/12

Email: wofgorden@gmail.com

Tel: <u>+256777880254</u>

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APPROVAL

This is to confirm that this research report titled "Procurement Practices, Stakeholder Engagement and Project Performance" has been approved and submitted with our consent as the nominated and authorised internal supervisors.

1.	Dr. Ibrahim Musenze, Senior Lecturer, Busitema University.		
	Signature	Date	
2.	Mr. Kalenzi Abbey Lecturer, Busitema University.		
	Signatura	Data	

DEDICATION

This work is dedicated to my lovely Parents (Mr Napagate Paul, and Wegosasa Mary) who taught me to always put God first in all my life accomplishments.

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LIST OF ABBREVIATIONS

IPM - Impressive Project Management Statistics

KPMG - Klynveld Peat Marwick Goerdeler

MoSPI - Ministry of Statistics and Program Implementation Report

OAG - Auditor General's Report

PMI - Project Management Institute

PPDA - Public Procurement and Disposal of Public Assets

SDLG - Sironko District Local Government

SDQPR - Sironko District Quarterly Performance Report

UGX - Uganda Shillings

UK - United Kingdom

UNRWA - United Nations Relief and Works Agency

USA - United States of America

DEFINITION OF KEY TERMS

Procurement Practices: Refers to procedures, guidelines, processes or methods that

govern the acquisition of public goods, services or works

(Akech, 2006 & Ruparathna, 2015).

Stakeholder Engagement: Is the process by which organisations positively involve

individuals, groups, organizations or corporations that have

interest and power to affect or be affected by project execution

(Greenwood, 2007; PMBOK, 2013).

Project Performance: Is defined as the completion of project objectives as measured

against predetermined indicators of cost, time and quality

(Sambasivan & Soon, 2007).

ABSTRACT

A plethora of literature indicates that procurement practices are the key antecedent of project performance. However, this relationship remains incomplete/unexplained without a third process variable. Therefore, the purpose of this study was to establish the effect of procurement practices on the performance of public construction project through stakeholder engagement. The study specific objectives were to examine the effect of procurement practices on the performance of construction projects, to establish the effect of procurement practices on stakeholder engagement, to determine the effect of stakeholder engagement on the performance of construction projects, and to examine the mediating effect of stakeholder engagement on the relationship between procurement practices and performance of construction projects. The study was anchored on the conceptualization of agency and stakeholder theories. The study adopted a cross-sectional quantitative research design. The study target population was 213 public construction projects, out of which a sample size of 132 public construction projects were selected using Krejcie and Morgan's Table of (1970) to represent the study. The study used a closed-ended structured questionnaire as a tool for data collection. The data were checked for validity using Content Validity Index, and reliability using Cronbach Alpha test. Data were entered in SPSS and analysed using descriptive statistics, correlation, regression and process macro. The results from correlation analysis indicated that there is a positive relationship between all the study variables. Also, the regression analysis results revealed that procurement practices significantly affect performance of construction projects; procurement practices significantly predict stakeholder engagement; stakeholder engagement significantly affect performance of construction projects; and finally stakeholder engagement partially mediates the relationship between procurement practices and project performance. The study concluded that stakeholder engagement mediates procurement practice and project performance. The study recommended that all public procuring entities should embrace the philosophy of stakeholder engagement as a decisive mechanism for enhancing performance of public construction projects. Further research could attempt to establish the moderating role of stakeholder engagement on the relationship between procurement practices and project performance.

Keywords: Procurement Practices, Stakeholder Engagement, Project Performance