
**GOVERNMENT FUNDING, CONTRACT MANAGEMENT AND
INFRASTRUCTURE SERVICE DELIVERY IN TORORO
MUNICIPAL COUNCIL**

BY:

ACHIA RICHARD KENON

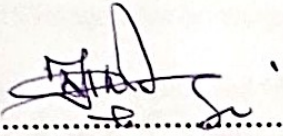
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DECLARATION

I, ACHIA RICHARD KENON REG. NO. BU/GS21/MBA/1 declare that this dissertation is my original work and has never been submitted to this University or to any other institution for any award.

Signature: .....
ACHIA RICHARD KENON
BU/GS21/MBA/1

Date: 29/10/2025.....

APPROVAL

This dissertation has been submitted for consideration, with our approval as the academic supervisors.

1. Prof. Dr. Abdul K. Mpaata

Faculty of Management Sciences

Department of Economics and Management

Signature: Ka

Date: 30/10/2025.

2. Dr. Kakuba Sultan Juma

Faculty of Management Sciences

Department of Economics and Management

Signature: K

Date: 30/10/2025

DEDICATION

I dedicate this piece of work to my family whose encouragement and belief in my abilities have been a constant source of motivation. I also dedicate this work to my mentors and professors, whose guidance and wisdom have shaped my understanding and fostered my growth.

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LIST OF ABBREVIATIONS

UN:	United Nations
GDP:	Gross Domestic Product
RDT:	Resource Dependence Theory
CIPS:	Chartered Institute of Procurement and Supply
KPIs:	Key Performance Indicators
SLAs:	Service Level Agreements
PPP:	Public-Private Partnership

ABSTRACT

The study examined the mediating effect of contract management on the relationship between government funding and infrastructure service delivery in Tororo Municipal Council, Uganda. The study was guided by the following specific objectives: to assess the effect of government funding on infrastructure service delivery in Tororo Municipal Council; to examine the effect of government funding on contract management in Tororo Municipal Council; to determine the effect of contract management on infrastructure service delivery in Tororo Municipal Council; and to analyze the mediating role of contract management on the relationship between government funding and infrastructure service delivery in Tororo Municipal Council. The study was underpinned by the Resource Dependence Theory, which explains the reliance of organizations on external financial and material resources. The study adopted a cross-sectional survey design and employed a quantitative approach. The study population comprised 333 staff members of Tororo Municipal Council, from which a sample of 181 respondents was selected using simple random sampling. Data were collected using structured questionnaires and analyzed using SPSS version 27 through descriptive statistics, correlation, and regression analysis. The results revealed that government funding had a significant positive effect on contract management; government funding had a significant effect on infrastructure service delivery; contract management had a significant effect on infrastructure service delivery; and contract management partially mediated the relationship between government funding and infrastructure service delivery. The study concluded that adequate and timely government funding enhances infrastructure service delivery both directly and indirectly through effective contract management practices. The study recommends that Tororo Municipal Council strengthen the timeliness and adequacy of government funding, improve contract planning, execution, and monitoring mechanisms, and institutionalize transparent financial management systems to ensure value for money in infrastructure development. The study was however constrained by time limitations linked to academic deadlines, which reduced the period available for data gathering and analysis. To manage this challenge, structured questionnaires were used, and trained research assistants were deployed to ensure timely and accurate data collection. This enhanced the reliability of results within the limited timeframe.

CHAPTER ONE

INTRODUCTION

1.0 Introduction

This chapter covers background to the study, statement of the problem, objectives of the study, study hypotheses, scope of the study, conceptual framework, and significance of the study.

1.1 Background to the study

Infrastructure service delivery is fundamental to the socio-economic development of any society and is directly linked to the quality of life of its citizens (Gorgulu et al., 2023a). Infrastructure services, including road construction, water supply, waste management, and public facility maintenance, are crucial for improving public welfare, enhancing economic productivity, and fostering sustainable urban growth (Arimah, 2017). When infrastructure projects are adequately financed and efficiently managed, they contribute to improved service coverage, reduced poverty levels, and enhanced community well-being (Straub et al., 2025). Conversely, inadequate government funding and weak contract management can lead to poor infrastructure outcomes, inefficiencies, and inequities in access to essential services (International Monetary Fund, 2018). Thus, government funding and contract management are not just technical concerns but critical governance issues that directly impact economic development and social equity (Changalima et al., 2023a).

Globally, the challenge of financing and managing infrastructure service delivery is multidimensional. While developed countries have established robust funding mechanisms and strong contract oversight frameworks, many developing nations struggle with resource constraints and weak project governance (Osei-Kyei & Chan, 2017). According to UN-Habitat

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