

P.O. Box 236, Tororo, Uganda Gen: +256 - 45 444 8838 Fax: +256 - 45 4436517 Email: info@adm.busitema.ac.ug

www.busitema.ac.ug

BUSITEMA UNIVERSITY

FACULTY OF MANAGEMENT SCIENCES

DEPARTMENT OF ECONOMICS AND MANAGEMENT

A REPORT ON FIELD ATTACHMENT CARRIED OUT AT PALLISA TOWN COUNCIL, PALLISA DISTRICT

MUWANGUZI SARAH BU/UP/2021/3000

2021/2022

A FIELD ATTACHMENT REPORT SUBMITTED TO THE FACULTY OF MANAGEMENT SCIENCES, DEPARTMENT OF ECONOMICS AND MANAGEMENT IN PARTIAL FULFILLMENT OF THE AWARD OF BACHELOR DEGREE IN BUSINESS ADMINITSRATION OF BUSITEMA UNIVERSITY

JUNE – AUGUST, 2023

DECLARATION

DECLARATION

I, MUWANGUZI SARAH do declare that I have written this internship report and has been compiled and produced out of my personal exposure and findings from Pallisa Town Council. And I am sure this report has never been submitted to any institution of higher learning for the award of Bachelors Degree of Business Administration.

Signature. MUWANGUZI SARAH

Date 4/09/2023

i

APPROVAL

APPROVAL

This is to clarify that MUWANGUZI SARAH of Registration BU/UP/2021/3000 student of Busitema University was attached to Pallisa Town Council and has successfully completed a two months industrial training. We have carefully read the content of this report and we recommend this report be submitted to Busitema University for assessment and award of marks.

TOWN TREASURER Signature MR. MWASE LAMES (Field supervisor) P .0 RO Date ... PALL

Ь

Signature.....

Ŷ.

MR. KALENZI ABBEY

(Academic supervisor) Date 16/10/2023

H

ACKNOWLEDGEMENTS

Great thanks and appreciation goes to the Almighty GOD who enabled me to complete all my field activities well as much as some challenges came my way.

I wish to express my appreciation to my parents **Mr. Khaukha Stephen** and Mrs. **Agatha Bulali w**ho supported me financially during my internship training.

My gratitude goes to my field supervisor **Mr. Mwase James** who endured long hours of concerted effort in ensuring that my internship training yields much to me.

I extend my appreciations to staff of Pallisa Town Council that gave me a chance to do Internship with them, particularly the department of finance and planning whom I closely worked with.

I am great full to the university supervisor **Mr. Kalenzi Abbey** for having helped me in the Supervision and guidance during the period of internship.

I would to extent my deepest gratitude to my fellow interns Akumu Teddy, Tukei innocent, Opado Derrick from Busitema University and Outa Marvin, Okwalinga John from Makerere Business School who helped me in my report writing. Many thanks goes to them

Finally, It is Impracticable to thank everybody by name but I'm indebted to all persons I have not mentioned from whose hands I received support. I am grateful to all of you in your capacities for the support of all kind I received towards the end of this internship.

TABLE OF CONTENT

Contents		
DECLARATION		i
APPROVAL		. ii
ACKNOWLEDGEN	IENTS	.iii
TABLE OF CONTE	NT	.iv
LIST OF FIGURES:	PAGE	.vi
LIST OF TABLES:	PAGE	vii
LIST OF ACRONYN	MS	/iii
EXECUTIVE SUMN	/IARY	.ix
SECTION ONE: INT	FRODUCTION	10
a) Location of the j	place of field attachment	10
b) Description of P	Pallisa Town Council	10
TABLE 1: SHOWIN	G POPULATION OF PALLISA TOWN COUNCIL	10
ii) Objectives of field	attachment	. 2
.iii) Figure: 1 Organi	zational structure of Pallisa town council	. 3
IV) Tasks carried ou	it by the place of field attachment (Pallisa town council)	. 4
SECTION TWO: M	AIN BODY OF THE REPORT:	. 5
i) Description of w	ork carried out during internship	. 5
ii) Duties and respo	onsibilities assigned and how they were carried out	. 7
iii) New knowledge a	and skills gained	. 8
a) Knowledge gain	ed	. 8
b) Skills gained		. 9
iv) Relationship with	other staff and supervisor	10
a) Problems experien	ced during internship	11
c) How problems v	vere handled	12
SECTION THREE:	CONCLUSIONS	13

SECTON FOUR: RECOMMENDATIONS	14
For improving Pallisa Town Council	14
For improving industrial training	15
REFERENCES:	16
APPENDICES:	17
Appendix 1: Map of pallisa showing the location of Pallisa Town Council (PTC)	
Appendix 2: Internship letter of completion	19
Appendix 3: Photo of one of Pallisa town council payment vouchers written by the inte	ern 20
Appendix 4: Photo showing the intern doing office work	21
Appendix 5: Official Oath and Oath of secrecy letter	
Appendix 6: Internship acceptance letter	
Appendix 7 : Application letter	24
Appendix 8: Log Book	

LIST OF TABLES:	PAGE
Table 1: 1 .Showing population of Pallisa town council	. 1

LIST OF ACRONYMS

TC	Town clerk		
PWDA	People with disabilities		
LPO	Local purchase order Voucher		
PPDA	Public procurement and disposal of public asset Act		
LGA	Local government act		
LLG	Lower local government		
LC	Local council		
HOF	Head of finance		
DP	Development plan		
CAO	Chief administrative officer		
FY	Financial year		
URA	Uganda revenue authority		
PTC	Pallisa town council		
LC III	Local council		

EXECUTIVE SUMMARY

This report contains a clear narration of my internship exercise I conducted at Pallisa Town Council for a period of eight weeks from June to August, 2023. The report covers four sections, where section one gives location and description of the field attachment, objectives of the field attachment, structure of the organization, tasks carried out by the place of attachment.

Section two contains the description of work carried out, duties and responsibilities assigned and how they were carried out, which include issuing out receipts, filling payment vouchers, development budgets, making payments, balancing books of accounts, cleaning offices and many more.

new knowledge and skills gained, relationship with other staff and supervisor and problems experienced and how they were handled.

Section three gives the conclusion on a brief summary of knowledge gained as outlined in the objectives and Section four contains the recommendations.

The report also has references and appendices. While undertaking internship, the techniques and methods I used to gather information and attain skills most especially concerning my specialty were actively involving me in the day to day work of the organization.

The internship challenges included language barrier, long working hours, no payments, unsafe drinking water, unstable power, poor hygiene, lack of transport, unwillingness of some clients to answer certain questions, inadequate finance for meals, long distance, limited space for accommodation, inadequate transport facilities during field work activities, inadequate equipment like computers, printer.

In conclusion, this report has been thoroughly developed from the knowledge, skills, ideas and experiences gained as a result of close supervision from my competent supervisors and enabling environment of Pallisa Town Council.

SECTION ONE: INTRODUCTION

i) Location and Description of Pallisa Town Council

a) Location of the place of field attachment

The section location and description of place of field attachment, objectives of the field attachment, structure of the organization, Tasks carried out by the place attached

PTC is positioned in eastern region of Uganda in Pallisa district. Its headquarters are just adjacent to the district office. It is positioned190km northeast of the capital city Kampala, 50kms west of the regional town mbale.it is bordered by Serere and Kumi district in Northeast, Ngora in the North, Butebo, Kibuku and Budaka district in the east It lies astride latitudes 1: 45N and 1 : 05 S and between longitude 33 : 47E and 34 : 05 w. With an area coverage of 32.4square kilometers. (see Appendix 1)

b) Description of Pallisa Town Council

Pallisa Town Council is a gazetted urban lower Government governed by the Town Clerk as the Head of the institution assisted by 11 Heads of Departments and 16 section Heads whose main function is service delivery and the chairman LC 111 who is the political Head with a council of 21 members and four Adhoc working committees whose main function is policy making and appropriation of budgets.

Pallisa Town Council administratively has 43 villages and 5 wards with a total population of 23000 as seen in the table below

WARDS	MALE	FEMALE	TOTAL	NO. OF HHS	HOUSEHOLD SIZE
EAST WARD SUPA	2042	2147	4189	864	4.8
WESTWARD ODWARAT	2425	2158	4583	886	5.1
KAGWESE	2370	3553	6823	1362	5.0
HOSPITAL	1760	1933	3693	695	5.2
KAUCHO	2073	2280	4353	910	4.6
TOTAL	11303	12338	23641	4717	5.01

 TABLE 1: SHOWING POPULATION OF PALLISA TOWN COUNCIL

Source: Housing and population census of 2002.