

# A Process Flow Model for Dynamic Enterprise Network Cyber Security Analysis

By

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#### DECLARATION

I the undersigned, declare that this research proposal is my original work, except where due acknowledgement has been made. I declare that this work has never been submitted to this University or any other institution for funding/ partial fulfillment for any award.

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### **DEDICATION**

I dedicate this work to the Almighty Allah who has blessed me with wisdom that enabled me reach this step.

I dedicate this thesis to my loved ones.

I dedicate this work to my supervisors Prof. Semwogere Twaibu and Dr. Odongtoo Godfrey who have provided me with the academic guidance needed in the formulation of this thesis.

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#### **ACRONYMS AND ABBREVIATIONS**

ATM – Automated Teller Machine.

- DARPA Defense Advanced Research Projects.
- DENCAM Dynamic Enterprise Network Cyber Security Analysis Model.
- DFD Data Flow Diagram.
- DML Detection Maturity Level.
- DoS Denial of Service.
- DDoS Distributed Denial of Service.
- DSR Design Science Research.
- MITRE ATT & CK MITRE Adversarial Tactics, Techniques and Common Knowledge.
- NSA National Security Agency.
- OCTAVE Operationally Critical Threat, Asset, and Vulnerability Evaluation.
- PASTA Process for Attack Simulation and Threat Analysis.
- SIEM Security Information and Event Management.

STRIDE – Spoofing identity, Tampering with data, Repudiation, Information disclosure, Denial of service, Elevation of Privilege.

- TTP Tactics, Techniques, and Procedures.
- VAST Visual, Agile, and Simple Threat.

### **OPERATIONAL DEFINITIONS**

**Cyber Security Analysis** is the examining each risk to the security of an internet connected organization's information systems, devices, and data.

**Enterprise Network** is a hardware and software infrastructure that connects a company's computers, servers and other devices.

Process Flow Model is a graphical representation of the steps or processes involved in a system.

**Dynamic Network** is a network where the topology and components of the network are constantly changing.

**Scalability** is the ability to be changed in size or scale.

**Network Security Vulnerabilities** are weaknesses or flaws within the system's software, hardware, or organizational processes.

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#### ABSTRACT

Several Enterprises are adopting Enterprise Networks due to their benefits like remote file storage, resource sharing, and improved communication. Due to a large number of target groups, cyberattackers have exploited vulnerabilities in the Enterprise Networks to launch cyber-attacks on these networks thus resulting into data theft and financial losses to the enterprises.

To effectively address these security concerns, this study proposes a Dynamic Enterprise Network Cyber Security Analysis Model for Enterprise Network security. The proposed model caters for dynamic networks. It puts into consideration the ever changing components of enterprise networks.

This study uses Design Science Research approach and MITRE ATT & CK matrix serves as the knowledge base for information about common attacks. A sample population of 132 respondents from 10 enterprises with Enterprise Networks in Eastern and Central Uganda was studied. Purposive sampling was used to select key informants with technical knowledge about cyber security. Primary data was collected using closed-ended questionnaires and secondary data was collected from analysis of scholarly articles, books, conference papers, and journals. The research participants were required to voluntarily participate and their consent was required before being studied. SPSS version 27 tool was used to analyze the data collected.

With the DENCAM, SolarWinds ipMonitor network monitoring tool was used to monitor changes in the components of enterprise networks, then MITRE ATT & CK provided knowledge about the possible attacks that can be launched on the enterprises as a result of the changes in the enterprise network components and the possible remedies. Once preventive measures were put in place to deter the projected attacks, simulation attacks were launched on the enterprise network using Cymulate threat emulator. The network was able to resist such attacks. This will ensure security of enterprise networks thus enabling achievement of Uganda's Vision 2040 which aims at using ICT to provide an opportunity to improve national productivity by making government and business enterprises more efficient, effective, and globally competitive.

## **CHAPTER 1: INTRODUCTION**

#### 1.1 Background

Of recent the use of smart phones, internet and computers is so popular in our lives. This is both for individuals and organizations. As of January 2024 there were 5.35 billion internet users worldwide which represents 66.2% of the world population [1] and according to [2] there are 6.93 billion smartphone users worldwide.

Organizations and enterprises have embraced networking of Computers thus coming up with Enterprise networks. This is attributed to the benefits like resource sharing, remote file storage, and improved communication that come with the networking of computers.

However, since access to the server computer affects activities of all computers on the network, cyber-attackers have highly targeted networked computers by exploiting network vulnerabilities thus plunging enterprises into huge financial losses and data losses. Most of the attacks have been as result of errors on the enterprise employees' part.

Cyber-attacks can lead to significant financial losses for large enterprises. The exact amount of losses varies depending on various factors such as the nature of the attack, the size of the organization, the industry sector, and the effectiveness of the organization's security measures. Here are a few notable examples of large enterprises and the losses they have experienced due to cyber-attacks:

In 2013, Target, a major U.S. retailer, suffered a cyber-attack that compromised payment card information of approximately 40 million customers. The attack also exposed personal information of around 70 million customers. The breach cost Target an estimated \$162 million, including expenses related to investigation, remediation, legal fees, and settlements [3].

In 2014, Sony Pictures Entertainment experienced a highly publicized cyber-attack attributed to North Korea. The attack resulted in the theft and release of sensitive company data, including employee information and unreleased films. Sony Pictures estimated the total cost of the attack to be approximately \$15 million, including remediation efforts, investigation, and legal fees [4].

In 2017, Equifax, one of the largest credit reporting agencies, experienced a massive data breach that exposed personal information of approximately 147 million people. The breach resulted in significant financial losses for Equifax, including legal settlements, remediation costs, and damage to its reputation. The estimated total cost of the breach exceeded \$1.4 billion [5].

In 2017, Maersk, a global shipping company fell victim to the NotPetya ransomware attack, which affected its IT infrastructure worldwide. The attack resulted in significant disruptions to Maersk's operations, including the shutdown of critical systems and the loss of data. The company reported losses of around \$300 million due to the incident [6].

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