

**PROCUREMENT PLANNING AND SERVICE DELIVERY IN
NGORA DISTRICT LOCAL GOVERNMENT**

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DECLARATION

I Among Rita declare that this research report is my original work and has not been presented for examination in any other University.

Name of the student:

Registration number:

Sign: Date:

APPROVAL

This is to certify that this research report was conducted under my supervision and guidance and was submitted to Busitema University with my approval.

Signature: Date:

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(Academic Supervisor)

DEDICATION

I dearly dedicate my research dissertation to my beloved parents for all their morals and financial suport rendered to me during research period.

I dedicate this research to my University supervisor Mr Kalenzi Abbey for his guaidance till the end of the report and to my fellow colleges for their usual corporation and care. May God Almighty bless all the supportive hands.

Amen.

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ABSTRACT

The study examined the aspect of the procurement planning on service delivery in Ngora District LG. The objectives of the study were; (i) to determine the effect of procurement practices on service delivery in Ngora District LG, (ii) to determine the effect of procurement policies and procedures on service delivery in Ngora District LG and (iii) to establish the relationship between logistics management and service delivery in Ngora District LG. The study used descriptive research design with a population of 40 commercial banks and a sample of 36 were drawn from administration department, procurement department, finance department, loan department and a questionnaire was employed in the collection of data. The findings showed that there was a positive effect of procurement practices on service delivery at ($r= 0.006$, $F=0.003$, $p<0.05$), procurement policies and procedures on service delivery at ($r=0.281$, $F= 1.342$, $p<0.05$) and logistics management on service delivery at ($r=0.130$, $F=0.595$, $p<0.05$). This therefore shows that there was a positive effect of procurement planning on service delivery in Ngora District LG. However, the study recommended that the local government stakeholders should also invest in training the technical staff on how to prepare and operationalize accurate procurement plans, and ensure that policy makers and leaders at lower local governments are involved while approving and implementing procurement plans enable them deliver effective services to the people they lead.

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LIST OF ABBREVIATION/ACRONYMS

GDP: Gross Domestic Product

LG: Local Government

US: United States

PPDA: Public Procurement Disposal Act

WB: World Bank

RBV: Resource Based View

SPSS: Statistical Package of Social Sciences

DLG: District Local Government